Minutes of the Board of Trustees Tuesday, August 23, 2022

#### TRUSTEES PRESENT

Mr. Roderick Becker, Chairperson

Ms. Audrey Hidano, Vice Chairperson (via video conference,

excused at 11:32 a.m.)

Mr. Osa Tui, Secretary-Treasurer (via video conference)

Mr. Damien Elefante (via video conference, entered at 9:09 a.m.)

Ms. Jacqueline Ferguson-Miyamoto

Mr. Christian Fern (via video conference)

Mr. Wesley Machida (via video conference)

Ms. Celeste Nip (via video conference, entered at 9:17 a.m.)

Mr. James Wataru (via video conference)

### TRUSTEES ABSENT

Mr. Robert Yu

### **ATTORNEY**

Mr. Michael Chambrella, Deputy Attorney General (via video conference)

### **EUTF STAFF**

Mr. Derek Mizuno, Administrator

Ms. Donna Tonaki, Assistant Administrator

Mr. Kuan Yuan, Chief Investment Officer

Ms. Desiree Yamauchi

Ms. Amy Cheung (via video conference)

Ms. Linda Green (via video conference)

Mr. Marvin Judd (via video conference)

Ms. Emily Kaimuloa (via video conference)

Ms. Jessica McDonald (via video conference)

Ms. Lara Nitta (via video conference)

Mr. Brett Tatsuno (via video conference)

### CONSULTANTS (via video conference)

Mr. Colin Bebee, Meketa Investments

Ms. Diane Clausen, PSG

Ms. Carla Goetz, PSG

Ms. Lynn Smith, PSG

Mr. Richard Ward, Segal Consulting

Mr. Johnny Wu, Segal Consulting

### OTHERS PRESENT (via video or audio conference)

Ms. Stacia Baek, HMSA

Ms. Sandra Benevides, CVS

Ms. Julie Bodenski, Humana

Mr. Ty Bowers, CVS

Mr. Su Chai, Kaiser

Mr. Joe Ebisa, WithIntelligence

Mr. Thomas England, Kaiser

Ms. Elaine Fujiwara, HDS

Ms. Samantha Furutani, CVS Mr. Brett Griffiths, LifeWorks

Mr. Galen Haneda, HMSA

Ms. Vanelle Hirayasu, HMA

Jav K.

Ms. Monica Kim, VSP

Ms. Mae Kishimoto, HSTA-Retired

Mr. Lawrence Lau, HDS

Mr. Chris Letoto, HMSA

Ms. Charina Masatsugu, Kaiser

Ms. Denise Mercil, Securian

Dr. Christopher Miura, Kaiser

Mr. Kurt Neuenfeld, CVS

Mr. Clesson Pang, HDS

Mr. Mehdi Riazi, GRS

Ms. Maureen Sapienza

Mr. Fred Seavey

Mr. Dave Shiroma, Kaiser

Mr. Troy Tomita, Kaiser

Anonymous (x2)

#### T. CALL TO ORDER

The meeting of the Board of Trustees of the Hawaii Employer-Union Health Benefits Trust Fund (EUTF) was called to order at 9:04 a.m. by Chairperson Roderick Becker, in the EUTF Board Room, 201 Merchant Street, Suite 1700, Honolulu, Hawaii, on Tuesday, August 23. 2022.

Board of Trustees Meeting August 23, 2022 Minutes Page 2

### II. REVIEW OF MINUTES – JULY 26, 2022

The Board reviewed the draft minutes of July 26, 2022.

MOTION was made and seconded to approve the minutes of July 26, 2022, as circulated. (Ferguson-Miyamoto/Tui) The motion passed unanimously. (Employer Trustees-3/ Employee-Beneficiary Trustees-4)

### III. NEW BUSINESS

A. July 1, 2022 Actuarial Valuation Assumptions

Mr. Mehdi Riazi, GRS presented assumption changes that GRS is planning to incorporate into the July 1, 2022 actuarial valuation. The assumption changes relate to the ERS experience study, primarily mortality and termination, and a lower short-term and eventual long-term health care trend. These changes would have reduced the unfunded actuarial accrued liability as of July 1, 2021 by 4.5%. GRS also recommended lowering the growth rate of the annual required contribution (ARC) from 3.5% to 2.5%. This lower growth rate in the ARC will be offset by not lowering the short-term ARC because of the aforementioned changes. This change is conservative as more assets will be contributed to the OPEB Trust in the short-term and also has the benefit of lowering the steep drop in the ARC from fiscal year 2044 to 2045. Mr. Riazi also noted that GRS is not recommending a change in the 7% assumed investment return and discount rate. The Board discussed these changes and its impact with Mr. Riazi. GRS will proceed with the July 1, 2022 actuarial valuation with the updated assumptions and changes.

Trustees Elefante and Nip entered the meeting at 9:09 a.m. and 9:17 a.m., respectively.

### IV. OLD BUSINESS

- A. Benefits Administration System Implementation and Enrollment Processing Status Update Ms. Donna Tonaki and Mr. Brent Griffiths, LifeWorks, provided the Board with an update on the implementation of the new Benefits Administration System (BAS) and enrollment processing noting the following:
  - 1. EUTF and LifeWorks continue to address issues with the new BAS related to supporting document approvals, HSTA VB vision coverage for members without HSTA VB medical plans, selection of EUTF plans for HSTA VB members no longer eligible because of a bargaining unit change, children aging out of the plans at 24 and 26, transfers from charter schools to the DOE and dropped coverage, and Medicare Part B premium reimbursements.
  - 2. EUTF staff addressed life events that were processed prior to open enrollment for active employees and retirees who aged into Medicare in May that were not processed timely.
  - 3. The current outstanding backlog of unprocessed active and retiree enrollment forms of approximately 1,600 is slightly higher than August 2021 of 1,279. These amounts include duplicates and events other than enrollment changes such as bargaining unit changes and demographic changes.
  - 4. EUTF had previously determined to utilize existing staff resources instead of trying to hire or have the insurance carriers provide temporary help because of the time commitment of training these resources on the EUTF enrollment and eligibility rules and the new BAS. LifeWorks provided assistance in processing open enrollment forms because of their knowledge of the EUTF rules and familiarity with the BAS.

Board of Trustees Meeting August 23, 2022 Minutes Page 3

The Board and staff discussed how to address the aforementioned issues.

### V. COMMITTEE REPORTS

### A. Administrative Committee

- Biennium Budget July 1, 2023 June 30, 2025
   Mr. Derek Mizuno reported two Administrative Committee recommendations to add to the base budget as follows:
  - One permanent investment officer position in the amount of \$228,915 (\$150,000 base salary and \$78,915 fringe).
  - Personnel services in the amount of \$73,900 and \$77,400 for fiscal years 2024 and 2025, respectively, for Member Services Branch overtime costs during open enrollment and when Medicare retiree and Medicare dependents submit their Social Security letters. We're hopeful that these costs will go down over time, especially, the open enrollment processing once the new system is stabilized.

Mr. Mizuno also noted within the base budget funds were reallocated to increase Transportation, Out-of-State and Training & Registration. In the past, EUTF staff budgeted approximately 15 trips for the trustees, the deputy attorney general and staff to attend conferences. This budget includes 25 trips. In the past, the trustees typically attended the International Foundation annual conference which provided exposure to a wide range of topics related to the EUTF – trustees' responsibilities and duties, health benefits and investments. With a more experienced Board, it would be beneficial for Board members to supplement general training with more specialized training in health benefits or investments.

MOTION was made and seconded to approve the Administrative Committee's recommendation of the proposed EUTF budget for fiscal years 2024 and 2025. (Ferguson-Miyamoto/Hidano) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

# 2. 2023 Legislative Proposals

Mr. Mizuno summarized the three legislative proposals recommended by the Administrative Committee – (1) Elimination of Medicare Part B Reimbursements for Spouses of New Hires Hired On or After July 1, 2023; (2) Elimination of Medicare Part B Reimbursements of Income Related Monthly Adjustment Amounts for New Hires (and their Spouses) Hired On or After July 1, 2023; and (3) Board to Determine Salary of the Administrator and Chief Investment Officer – noting that the first two were proposed by the Board at the 2022 legislative session and the third bill mirrors the ERS statute. Both Medicare Part B bills died in Senate Labor this past session. These first two bills do not impact current retirees; terminated, vested employees; current employees; and employees hired prior to July 1, 2023. The ERS Board currently determines the Executive Director, Chief Investment Officer and Investment Office staff salaries. Mr. Mizuno and Mr. Kuan Yuan do not believe it is necessary at this time that the Board also determine the Investment Office staff salaries.

MOTION was made and seconded to approve the Administrative Committee's recommendation to propose the following bills at the 2023 legislative session:

• Eliminate employer reimbursement of Medicare Part B premiums for spouses of retirees with hire dates on or after July 1, 2023;

Board of Trustees Meeting August 23, 2022 Minutes Page 4

- Eliminate employer reimbursement of Medicare Part B Income Related Monthly Adjustment Amounts for retirees, and their spouses, with hire dates on or after July 1, 2023;
- The salaries of the Administrator and Chief Investment Officer shall be set by the Board

(Ferguson-Miyamoto/Hidano) Trustee Christian Fern noted that he considers the first bill as a correction that should have been made in 2001 when legislation passed that eliminated the employer contribution to retiree dependent premiums. The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

### B. Benefits Committee

1. HDS Dental Plan Changes

Mr. Mizuno summarized the Benefits Committee's recommendation to add Total Health Plus benefits to the EUTF and HSTA VB retiree plans effective January 1, 2023 but not adjust the 2023 premiums charged to the employers and retirees but to have them paid out of the EUTF Trust Fund and to transfer \$10.5 million from the EUTF Trust Fund to the OPEB Trust to address the increase in the actuarial accrued liability.

MOTION was made and seconded to approve the Benefits Committee's recommendation to add Total Health Plus benefits to the EUTF and HSTA VB retiree dental plans effective January 1, 2023 with the related premiums for 2023 to be paid from the EUTF Trust and transfer of \$10.5 million from the EUTF Trust Fund to the OPEB Trust. (Ferguson-Miyamoto/Tui) Member of the public, Ms. Maureen Sapienza, commented that addition of this benefit would help the retirees most at risk. The Board also noted that adding the benefits makes the retiree and active employee plans consistent on this benefit. The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

- 2. Kaiser Permanente Disease Management/Integrated Health Management Improvement Plan (January 1, 2021 through December 31, 2024)
  Mr. Mizuno summarized Kaiser Permanente's Disease Management/Integrated Health Management Improvement Plan for the period January 1, 2021 through December 31, 2024 noting the planned focus areas of diabetes control, hypertension control, obesity prevalence, primary care physician (PCP) linking and advanced care planning and planned activities. These areas were selected since HEDIS measures decreased during the pandemic (diabetes and hypertension), underlie many chronic conditions (obesity prevalence), and/or should improve member health or experience (PCP linking and advanced care planning).
- 3. HMSA Disease Management/Integrated Health Management Improvement Plan (January 1, 2021 through December 31, 2024)
  Mr. Mizuno summarized HMSA's Disease Management/Integrated Health
  Management Improvement Plan for the period January 1, 2021 through December 31, 2024 noting the planned focus areas of increasing preventive care visits, advance care directives, diabetes control, reducing obesity, improving cancer screenings, hypertension control, and improving member enrollment in the model of care program and planned activities. These areas were selected since HEDIS measures decreased during the pandemic (cancer screenings and hypertension), is one of the EUTF's cost

Board of Trustees Meeting August 23, 2022 Minutes Page 5

drivers (diabetes), underlie many chronic conditions (reducing obesity), and/or should improve member health or experience (preventive care visits, advance care directives and enrollment in model of care programs).

# 4. HMSA Evidence-Based Programs

a. Diabetes prevention program

Mr. Mizuno summarized HMSA's participation and results of the diabetes prevention programs. There continues to be limited enrollment in these plans.

HMSA also reported on the completion (December 31, 2021) of the pilot digital Diabetes Prevention Program (DPP-D) through Livongo. There were 120 DPP-D participants of which 45% met the weight loss goals. These members were provided information on other DPP-F providers and well-being programs, and all current participating DPP-F providers offer a digital option as well.

b. Digital diabetes management pilot program evaluation

Mr. Mizuno summarized HMSA's update on the EUTF Diabetes Management Program pilot through Livongo that ends December 31, 2022. HMSA is planning to engage Virta as the provider of a diabetes management program. HMSA prefers the Virta program because of strong performance guarantees, proven ability to engage members, reduce member A1c and body weight, reduce diabetes drug cost, and monthly engagement is required for payment. The Virta program may not be rolled out to the entire HMSA membership until 2024 so HMSA is considering a pilot program with EUTF members before then. HMSA will work with EUTF staff on a possible pilot.

# 5. HMSA Payment Transformation

Mr. Mizuno summarized HMSA's update on payment transformation focusing on costs and utilization; quality of care; member engagement, access and satisfaction; and provider satisfaction noting that trend lines are positive.

# 6. PSG Prescription Drug Plan Changes

Mr. Mizuno summarized PSG's recommendation to add a new CVS/SilverScript option to exclude the Vision Enhancement Agents category that currently includes three products (Vuity, Upneeq and Acuvue Theravision with Ketotifen) that are considered cosmetic and/or have other alternative treatments.

MOTION was made and seconded to approve the Benefits Committee's recommendation to exclude the following:

- Vision Enhancement Agents category for EUTF active employee and non-Medicare retiree prescription drug plans administered by CVS effective October 1, 2022;
- Vision Enhancement Agents category for EUTF Medicare retiree prescription drug plans administered by SilverScript effective January 1, 2023

(Ferguson-Miyamoto/Hidano) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

# 7. SilverScript Medicare Prescription Drug Plan

a. Medicare Part D standard benefit design parameters (2023)

Board of Trustees Meeting August 23, 2022 Minutes Page 6

Mr. Mizuno summarized SSI's update on Medicare Part D thresholds (e.g. deductible and initial coverage limit) noting that these do not impact members directly but impacts manufacturer and Medicare subsidies to the EGWP.

## b. Medicare Part D formulary analysis

Mr. Mizuno noted that increasing the number of prescription drugs, currently covered on the Medicare Part D formulary and OHI/wrap plan, covered under the Medicare Part D formulary will increase manufacturer and Medicare subsidies. The EUTF current EGWP formulary (bronze) covers about 94% of all Medicare Part D drugs. SSI developed a new formulary that covers 100% of all Medicare Part D drugs. SSI determined that it would not be beneficial for EUTF to move to the new formulary because there is a minimal increase in subsidies which would be more than offset by lower rebates.

# c. OHI/Wrap formulary analysis

Mr. Mizuno noted that utilization management programs including prior authorization, step therapy and quantity limits currently on the active and non-Medicare retiree plans are also applied to the OHI/Wrap plan, except for those not allowed by Medicare. SSI also noted that the active and non-Medicare retiree formulary is almost identical to the OHI/Wrap formulary which allows for a seamless member experience when moving from one group to another.

### C. Investment Committee

1. Quarterly Performance Report – Q2 2022

Mr. Colin Bebee of Meketa Investment Group (Meketa) highlighted significant points in the June 30, 2022 Performance Report. The OPEB Trust Fund portfolio finished the quarter at \$5.8 billion, declining by 4.8% and 1.8% (net of fees) for the quarter and fiscal year, respectively, outperforming the policy benchmark of -6.8% and -3.5%, respectively. Since inception (June 23, 2011), the portfolio has returned 7.4% (net of fees) versus the policy benchmark return of 7.1%.

Mr. Bebee reported that the EUTF Trust Fund portfolio finished the quarter at \$419.8 million, down 2.8% and 5.1% for the quarter and fiscal year (net of fees), respectively. Since inception (October 1, 2013), the portfolio has returned 3.1% (net of fees).

# 2. Quarterly Private Equity Report – Q1 2022

Mr. Kuan Yuan highlighted significant points in the Quarterly Private Equity Report. Since reporting for private market investments is lagged by one quarter, the report covers the first-quarter 2022. At the end of the quarter, Private Equity reported a market value of \$503.3 million, with a since inception internal rate of return of 32.9% (net of fees), outperforming the asset class benchmark of 18.4%.

3. Quarterly Private Credit Report – Q1 2022 & Program Review Mr. Yuan highlighted significant points in the Quarterly Private Credit Report. Since reporting for private market investments is lagged by one quarter, the report covers first-quarter 2022. At the end of the quarter, Private Credit reported a market value of \$280.2 million with a since inception internal rate of return of 13.0% (net of fees), outperforming the asset class benchmark of 7.2%.

Board of Trustees Meeting August 23, 2022 Minutes Page 7

4. Quarterly Real Assets Report – Q1 2022 & Program Review Mr. Yuan highlighted significant points in the Quarterly Real Assets Report. Since reporting for private market investments is lagged by one quarter, the report covers first-quarter 2022. At the end of the quarter, Private Real Assets reported a market value of \$526.2 million with a since inception return of 9.9% (net of fees), outperforming the asset class benchmark of 9.3%.

5. Meketa Investment Group – 2022 Strategic Asset Allocation Study: Part 2 Mr. Yuan presented the Investment Committee's recommendation of an updated long-term strategic asset allocation that represents marginal improvements from the current allocation target, while maintaining a similar trajectory (recommended target: 7.5% expected return, 11.3% standard deviation, -37.5% expected max loss, 0.44 Sharpe ratio versus the current target: 7.6% expected return, 11.5% standard deviation, -41.0% expected max loss, 0.44 Sharpe ratio).

MOTION was made and seconded to approve the Investment Committee's recommendation to approve the Meketa and EUTF staff proposed long-term strategic allocation for the OPEB Trust. (Ferguson-Miyamoto/Machida) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

6. Investment Office Strategic Plan Update

Mr. Yuan presented the Investment Office's strategic plan, which included a recap of the prior plan from February 2021, current updates, and a look forward. Looking forward, EUTF staff will maintain a consistent focus on private markets while steadily growing and developing the investment team.

# III. NEW BUSINESS

B. Committee Assignments

Mr. Mizuno informed the Board that Trustee Wesley Machida was replacing Chairperson Becker on the Administrative Committee.

C. Statement of Delegation of Authority

Trustee Machida requested that this subject be added to the next Administrative Committee agenda.

### VI. REPORTS

- 1. Segal
  - 1. Quarterly Plan Performance Report June 30, 2022
  - 2. Quarterly Performance Guarantee Report June 30, 2022
  - 3. June 30, 2022 IBNR Calculation Supplemental Medical and Prescription Drug Plan
  - 4. Legislative Compliance
  - 5. 2022 Q3 Trends Report

Mr. Richard Ward, Segal, summarized the Segal reports. Chairperson Becker had the carriers (HMSA, Kaiser, Humana and VSP) describe the reasons and how they are addressing shortfalls related to the performance guarantees (PGs). Trustee Machida asked for a comparative analysis of the PGs which if presented, would be presented at the Benefits Committee meeting. Mr. Mizuno noted that Segal currently provides

Board of Trustees Meeting August 23, 2022 Minutes

Page 8

historical tracking of the PGs from the previous calendar year. Trustee Fern noted his concerns about setting PGs that are too difficult to meet and the impact to the carrier call center when calls are forwarded from EUTF. Mr. Mizuno noted that during the request for proposal process, EUTF staff and Segal work on developing the PGs based on past history and industry standards. EUTF staff and Segal will review the PGs in preparation for the next request for proposals.

### 2. PSG

- 1. CVS/SSI Quarterly Plan Performance Report June 30, 2022
- CVS/SSI Quarterly Performance Guarantee Report June 30, 2022
   Ms. Diane Clausen, PSG, summarized the PSG reports. Mr. Sandra Benevides, CVS, described how they are addressing the PG shortfalls
- 3. June 30, 2022 IBNR Calculation Prescription Drug Plan Mr. Mizuno noted that included in the packet is EPIC Partner's (PSG affiliate) estimate of the incurred but not reported amount at fiscal year end for the audited financial statements. The amount calculated will be reviewed by the auditors and is comparable to last year's estimate.

# 4. Administrator

- 1. Meetings with Legislators and Unions
- 2. Staffing Update
- 3. Training
- 5. EUTF Managers', Program Specialist and Benefits Audit Specialist Reports
  - 1. Member Services Branch (MSB)
    - a. MSB Data
    - b. Outreach & Training
  - 2. Information Systems (IS)
    - a. EUTF New Benefits Administration System (BAS) Project
    - b. EUTF New Benefits Administration System (BAS) Project Data Conversion
    - c. EUTF Equipment Replacement
    - d. Enrollment Counts
  - 3. Eligibility and Enrollment Report
    - a. Audits Currently in Progress
    - b. Completed and Recurring Audits
  - 4. EUTF Program Specialist Report
    - a. Worksite Wellness
    - b. Preventive Health
    - c. Chronic Disease Management
  - 5. Financial Services Branch (FSB)
    - a. FSB Performance Data
    - b. Refunds and Medicare Part B Overpayments Status
    - c. EUTF Collections
    - d. 2022 Financial Audit
    - e. Financial Statements as of May 31, 2022
- 6. Carrier Reports
  - 1. CVS Caremark
  - 2. SilverScript

Board of Trustees Meeting August 23, 2022 Minutes Page 9

- 3. Hawaii Dental Service (HDS)
- 4. Hawaii Mainland Administrators (HMA)
- 5. Hawaii Medical Service Association (HMSA)
- 6. Humana
- 7. Kaiser Health Foundation

Mr. Troy Tomita provided an update on the status of negotiations with Kaiser mental health workers. Mr. Fred Seavey and a member of the public provided testimony on their concerns with the status of the negotiations and how working conditions are impacting Kaiser members who need mental health services. Kaiser will provide the Board with an update on negotiations and the average wait time for members to make an appointment.

- 8. Securian
- 9. Vision Service Plan (VSP)

### VI. EXECUTIVE SESSION

MOTION was made and seconded to move into Executive Session at 11:32 a.m. (Ferguson-Miyamoto/Machida) The motion passed unanimously. (Employer Trustees-4/Employee-Beneficiary Trustees-5)

Trustee Hidano was excused from the meeting at 11:32 a.m.

The regular meeting reconvened at 11:55 a.m.

Chairperson Becker reported that the July 26, 2022 Executive Session minutes were approved during Executive Session.

# VII. NEXT MEETING DATE

Tuesday, September 27, 2022, 9:00 a.m.

### VIII. ADJOURNMENT

MOTION was made and seconded for the Board to adjourn the meeting at 11:56 a.m. (Ferguson-Miyamoto-Machida) The motion passed unanimously. (Employer Trustees-3/Employee-Beneficiary Trustees-5)

APPROVED on September 27, 2022.

#### **Documents Distributed:**

- 1. Draft Board Minutes of July 26, 2022. (5 pages)
- 2. EUTF, Experience Study Impact, Recommended Assumption and Method Changes for upcoming 2022 OPEB Valuation, prepared by GRS Consulting, dated August 26, 2022. (3 pages)

Board of Trustees Meeting August 23, 2022 Minutes Page 10

- 3. Memorandum to BOT from Administrative Committee, regarding August 10, 2022 Administrative Committee Meeting, dated August 10, 2022. (2 pages)
- 4. Memorandum to BOT from Benefits Committee, regarding August 16, 2022 Benefits Committee Meeting, dated August 16, 2022. (3 pages)
- 5. Memorandum to BOT from Investment Committee, regarding August 15, 2022 Investment Committee Meeting Report, dated August 15, 2022. (3 pages)
- 6. EUTF Committees dated August 18, 2022. (1 page)
- 7. Statement of Delegation of Authority, Adopted July 9, 2002, Amended April 2, 2013, draft version. (1 page)
- 8. EUTF, Year to Date Contract Plan Experience report, Contract Year to Date through June 2022, prepared by Segal Consulting, dated August 23, 2022. (38 pages)
- 9. Memorandum to BOT from Segal Consulting, regarding June 30, 2022 Supplemental Medical IBNR Calculation, dated August 23, 2022. (2 pages)
- 10. Memorandum to BOT from Segal Consulting, regarding Meeting of the Board of Trustees Segal Reports, dated August 23, 2022. (6 pages)
- 11. Memorandum to BOT from Segal Consulting, regarding Meeting of the Board of Trustees Segal Reports, dated August 23, 2022. (3 pages)
- 12. EUTF, Prescription Drug Experience Report, Actives Plan Year July 2021 June 2022, Retirees & EGWP 1-2Q; January -June 2022, prepared by PSG, dated August 23, 2022. (6 pages)
- 13. Memorandum to BOT from PSG, regarding 2Q 2022 CVS Performance Guarantee Reporting, dated August 16, 2022, redacted version. (2 pages)
- 14. Memorandum to BOT from Epic Insurance Brokers & Consultants, regarding June 30, 2022 Prescription Drug IBNR Calculation, dated August 1, 2022, redacted version. (2 pages)
- 15. Administrator's Monthly Report to the Board for July 16 August 12, 2022, dated August 12, 2022. (1 page)
- 16. Memorandum to BOT from Member Services Branch Manager, regarding July August 2022 Member Services Operations Report, dated August 12, 2022. (6 pages)
- 17. Memorandum to BOT from Applications Supervisor, regarding July August 2022 Information Systems (IS) Operations Report, dated August 12, 2022. (2 pages)
- 18. Memorandum to Administrator from Program Specialist (Eligibility and Enrollment) regarding July-August 2022 Eligibility and Enrollment Report, dated August 12, 2022. (2 pages)
- 19. Memorandum to Administrator from EUTF Program Specialist regarding July August 2022 EUTF Program Specialist Report, dated August 12, 2022. (4 pages)
- 20. Memorandum to BOT from EUTF Financial Management Officer regarding July August 2022 Financial Services Branch (FSB) Report, dated August 12, 2022. (15 pages)
- 21. CVS Caremark Monthly Carrier Report for July 2022 dated August 4, 2022. (2 pages)
- 22. SilverScript Monthly Carrier Report for July 2022 dated August 8, 2022. (2 pages)
- 23. HDS Monthly Carrier Report for July 2022 dated August 9, 2022. (3 pages)
- 24. HMA Monthly Carrier Report for July 2022 dated August 8, 2022. (2 pages)
- 25. HMSA Monthly Carrier Report for July 2022 dated August 10, 2022. (3 pages)
- 26. Humana Monthly Carrier Report for July 2022 dated August 8, 2022. (3 pages)
- 27. Kaiser Permanente Monthly Carrier Report for July 2022 dated August 9, 2022. (2 pages)
- 28. Securian Financial Monthly Carrier Report for July 2022 dated August 10, 2022. (1 page)
- 29. VSP Monthly Carrier Report for July 2022 dated August 9, 2022. (2 pages)